**Guidance for Retail Establishments: Assistance Animals and Federal Rights of Access**

Animal works with handler for benefit of handler

2 groups with federal rights of access

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**Animal-Assisted Intervention**

STOP!

No Federal right of access!

Animal-Assisted Therapy
Animal-Assisted Education
Animal-Assisted Activities

Business may choose to grant access

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**Emotional Support Animals**

NOT TRAINED FOR SPECIFIC TASK

STOP!

No Federal access to retail business

Federal rights of access via
1) Air Carrier Access Act (ACA)
   Relates ONLY to airline travel
2) Fair Housing Act (FHA)
   Relates ONLY to housing

Requires medical documentation

Business may choose to grant access

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**Service Animals**

MUST PERFORM SPECIFIC TASK RELATED TO DISABILITY

OK!

Federal right of access via Americans with Disabilities Act (ADA)

Allowed wherever public may go

Task on command or on cue

Dog or miniature horse

Includes psychiatric service animals

No standardized certification

For more information please visit http://vtvets.org/ https://www.avma.org/assistanceanimals