A Service Animal
• May not “fundamentally alter the nature of the business”
• Must be harnessed/tethered (or under control if harnessing interferes with tasks performed)
• Must be housetrained (includes mini-horses)

Businesses MAY ask:
1. Is this animal required for a disability?
2. What tasks is the animal trained to do?

Businesses also MAY
Request handler/service animal to leave if:
• Animal not under handler’s control and handler not taking action to control animal
• Animal not housetrained
• Animal posing immediate threat to health & well-being of public

A Service Animal also
• May not pose immediate threat to public
  o This does not include allergies
  o This does not include fear of dogs
• Must be vaccinated according to state/local law

Handler is responsible for damages

Businesses may NOT ask:
1. What is your disability?
2. Does your service animal have documentation?

Businesses also may NOT
Request handler/service animal to leave if:
• Others are allergic to service animal
• Others are afraid of service animal

Business must make reasonable accommodations for all

For more information please visit
http://wheel.org/
https://www.avma.org/assistanceanimals