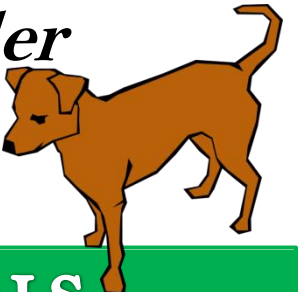


# Guidance for Retail Establishments: Assistance Animals and Federal Rights of Access

Animal works with handler  
*for benefit of others*

Animal works with handler *for benefit of handler*  
2 groups with federal rights of access



## ANIMAL-ASSISTED INTERVENTION

## EMOTIONAL SUPPORT ANIMALS

## SERVICE ANIMALS

**STOP!**

*NOT TRAINED FOR SPECIFIC TASK*

*MUST PERFORM SPECIFIC TASK RELATED TO DISABILITY*



**STOP!**

**OK!**



No Federal right of access!

No Federal access to retail business

Federal right of access via Americans with Disabilities Act (ADA)

Animal-Assisted Therapy  
Animal-Assisted Education  
Animal-Assisted Activities

Federal rights of access via  
1) Air Carrier Access Act (ACA)  
Relates **ONLY** to airline travel  
2) Fair Housing Act (FHA)  
Relates **ONLY** to housing

Allowed wherever public may go

Task on command or on cue

Business may *choose* to grant access

*Requires medical documentation*

Dog or miniature horse

Includes psychiatric service animals

Business may *choose* to grant access

No standardized certification

For more information

please visit

<http://vtvets.org/>

<https://www.avma.org/assistanceanimals>

<https://www.avma.org/assistanceanimals>

